

Southern Counties Baptist Association

Safeguarding Policy and Procedures



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SAFEGUARDING IN CONTEXT

WHAT IS SAFEGUARDING?

Safeguarding is the protection of adults and children from harm, abuse or neglect.

Safeguarding is everyone's responsibility. As a regional association, SCBA take our collective responsibility to protect children and adults from harm seriously.

Every person in a Baptist Church in the SCBA region, and nationally, has the right to be treated with dignity and respect, to be listened to and treated with compassion. These expectations are central to the way in which we interact with each other in our life together.

Safeguarding involves a range of activities aimed at promoting the individual's fundamental right to be safe. These include making and maintaining safe environments for all, having processes to follow should something go wrong, and support for everyone involved.

SCBA Trustees, in keeping with the wider Baptist Union of Great Britain (BUGB), expect each Baptist Church within SCBA's association to demonstrate due diligence to our safeguarding responsibilities. SCBA Trustees strongly encourage all SCBA Churches to adhere to the BUGB policy:

https://www.baptist.org.uk/Groups/220754/Safeguarding_Policy_and.aspx

We all operate together, in Baptist community, within the wider context of national safeguarding legislation, particularly the Children Act 2004 and the associated guidance in Working Together to Safeguard Children (2018), and the Care Act (2014) designed to protect adults at risk of abuse or neglect.

Specifically SCBA Trustees have the following expectations of each Baptist Church within the region:

- That each church has a Designated Person for Safeguarding (DPS), whose contact details are publicised to the church.
- If there is concern that a child or adult may be at risk of immediate harm the Police and Social Care must be notified immediately.
- That Minister(s), the Church Secretary and Deacons/Elders safeguarding responsibilities as Trustees of the Church are clearly defined and that these individuals receive the necessary training to fulfil their functions
- That the Minister(s), Youth Leaders, Deacons/Elders and the DPS have had safeguarding training within the last three year period.
- That each church has a Safeguarding Policy, aligned wherever possible with the national BUGB Exemplar Policy
- That the DPS, Minister(s) and other relevant leaders in the church know who to contact to make a safeguarding adult referral (Adult Social Care) or child protection

referral (Children's Social Care); and that referrals are made in a timely way i.e. within 24 hours.

- That the DPS, Minister(s) and other relevant leaders in the church know how to contact the Local Authority Designated Officer (LADO) if an allegation, or concern about the suitability, of a volunteer or member of staff to work with children or vulnerable adults is made; and that referrals are made in a timely way i.e. within 24 hours.
- That each church keeps records of safeguarding matters and seeks advice from the SCBA team when safeguarding matters arise.
- That for individuals within our church communities who have a history of offending or other associated risk factors that need to be considered in the wider context of keep everyone in the church safeguarded, that there are clear risk assessments and safeguarding contracts in place, which are reviewed at least annually with other statutory partners.
- That safer workforce checks are undertaken for all paid employees and volunteers working with children, young people or vulnerable adults.
- For ensuring that outside groups using church premises provide assurance that they have appropriate safeguarding policies and procedures, to which they adhere.

In line with BUGB guidance, we expect that SCBA Churches will ensure that:

- A copy of the safeguarding policy statement will be displayed permanently on the church noticeboard and church office, and is available on our church website.
- Each worker with children and/or adults at risk will be given a full copy of the safeguarding policy and procedures and will be asked to sign to confirm that they will follow them.
- A full copy of the policy and procedures will be made available on request to any member of, or other person associated with the church.
- The policy and procedures will be monitored and reviewed annually, and any necessary revisions adopted into the policy and implemented through our procedures.
- The policy statement will be read annually at the church AGM, together with a report on the outcome of the annual safeguarding review.

Everyone has his or her part to play in helping to safeguard children and adults at risk within the life of the church.

We expect all SCBA Churches to adhere to the BUGB's overarching safeguarding principles, which are to **Recognise, Respond, Record, Report**.

BUGB has a code of behaviour for all those working with children and/or adults at risk so that everyone is shown the respect that is due to them, which SCBA Trustees expect SCBA churches to adhere to, it is:

- Treat everyone with dignity and respect.
- Use age and ability appropriate language and tone of voice. Be aware of your body language and the effect you are having on the child or adult at risk.
- Listen well to everyone. Be careful not to assume you know what a child or adult at risk is thinking or feeling. Listen to what is being spoken and how it is said. At the same time, observe the individual's body language to better understand what is being said.
- Be aware of any physical contact you may have with a child or adult at risk and record it when necessary. For instance, if you need to stop a fight, administer First Aid, give a hug to someone in distress, or protect yourself or others from danger.
- Do not make sexually suggestive comments about or to a child or adult at risk, even in 'fun'.
- Do not scapegoat, belittle, ridicule or reject a child or adult at risk.
- Keep a record of any significant incidents or concerns on a Safeguarding Incident Form (see Appendix 3). Enter the names of all those present and anything of note which you observe, e.g. details of any fights broken up by the workers, allegations made, etc. All workers who witnessed the incident, overheard it or responded in any way should record the details and sign and date the form.

If safeguarding concerns arise, SCBA Churches are expected to adhere to the BUGB safeguarding arrangements:

- If the behaviour of a child or adult at risk gives any cause for concern
- If an allegation is made in any context about a child or adult at risk being harmed
- If the behaviour of any individual towards children or adults at risk causes concern

WHAT TO DO	WHAT NOT TO DO
<ul style="list-style-type: none"> • If you think that a child, young person or adult is at risk of immediate harm please contact the Police and Social Care Services (if out of usual working hours contact the Emergency Duty Team) and report the concern; they will advise you on what needs to happen next. • Listen to and acknowledge what is being said. • Try to be reassuring & remain calm. • Explain clearly what you will do and what will happen next. • Try to give them a timescale for when and how you / the DPS will contact them again. • Take action and ensure the DPS is informed as soon as possible, as a minimum within 24 hours of the concern arising • Be supportive. • Tell them that: <ul style="list-style-type: none"> They were right to tell you; You are taking what they have said seriously; It was not their fault; That you would have a duty to pass this information on to the appropriate people, with their permission; • Be open and honest. • Give contact details for them to report any further details or ask any questions that may arise. 	<ul style="list-style-type: none"> • Do not promise confidentiality. • Do not show shock, alarm, disbelief or disapproval. • Do not minimise what is being said. • Do not ask probing or leading questions, or push for more information. • Do not offer false reassurance. • Do not delay in contacting the DPS. • Do not contact the alleged abuser. • Do not investigate the incident any further. • Never leave a child or adult at risk waiting to hear from someone without any idea of when or where that may be. • Do not pass on information to those who don't need to know; not even for prayer ministry.

Safer Recruitment

SCBA Trustees recognise that sadly individuals who wish to perpetrate harm or abuse can seek a role within Church communities. SCBA Trustees expect SCBA churches to adhere to BUGB guidance on safer recruitment, which includes the following.

When recruiting both paid and volunteer church workers, the following process will be applied:

- 1) We will develop a clear role profile, person specification and application form;
- 2) When advertising a role which involves working with children or adults at risk we will make it clear that any appointment is subject to a DBS check;
- 3) All applicants will be asked to complete an application form and include the names of two referees;

- 4) Shortlisting of applicants will be carried out by at least two people, including the line manager or group leader directly overseeing the role being recruited for;
- 5) Interviews will be carried out by at least two people, including the line manager or group leader;
- 6) References, a Self Disclosure Form and an enhanced DBS check must be completed satisfactorily before the appointed person starts in their role.

Note: Under the Criminal Justice and Court Services Act 2000, it is an offence for anyone disqualified from working with children or adults at risk to knowingly apply, accept or offer to work with children or adults at risk. It is also a criminal offence to knowingly offer work with children or adults at risk to an individual who is so disqualified or to knowingly allow such an individual to continue to work with children or adults at risk.

Additional checks for paid workers

In addition to the above checks which should be completed for both paid and volunteer church workers, an applicant's UK residency status and/ or right to work in the UK will be checked when recruiting for a paid role.

References

Formal written references will be requested, ideally in the form of at least one professional and one personal reference

Appointment and Supervision

The church's safeguarding policy and procedures will be discussed with the applicant and they will be required to sign their agreement to adhere to them. All workers will have a role description and clear lines of accountability to a leader and the leadership team.

Paid workers will also have an assigned supervisor whom they will meet with regularly to discuss work and address any issues or areas of concern. There will be a probationary period of six months in the role before any paid appointment is confirmed.

There will also be regular team meetings to review procedures, share concerns and identify other matters that may need clarification and guidance.

For further information and guidance on managing safeguarding, please reference the BUGB Safeguarding policy:

https://www.baptist.org.uk/Groups/220754/Safeguarding_Policy_and.aspx

SCBA SAFEGUARDING POLICY STATEMENT 2018

The Trustees of SCBA care about the safeguarding of everyone who comes into contact with churches in membership with SCBA, particularly children, young people and adults at risk.

SCBA Trustees expect that SCBA Churches will adhere to the national minimum requirements for safeguarding defined in legislation (p.3-4). Whilst responsibility for safeguarding in SCBA churches is the primary responsibility of the leaders of each local church, SCBA Regional Team and Trustees have a support and challenge role.

In partnership with the SCBA team, the Trustees will proactively strive to model effective safeguarding leadership. If concerns arise about a SCBA Church's safeguarding practice, the SCBA team, in partnership with Trustees will offer proactive support and challenge. If safeguarding practice does not improve then the SCBA team have a statutory responsibility to notify and work with BUGB and local statutory partner agencies to ensure the effectiveness of local arrangements.

SCBA Trustees are following the Baptist Together safeguarding policies and guidelines. The Baptist Together website provides up to date safeguarding policies and guidelines which SCBA would commend to all churches within the Association.

SCBA's safeguarding trainers provide training at level 2 and level 3 training for churches within the Association. The delivery of safeguarding training at appropriate levels around the Association is co-ordinated by the Moderator for Safeguarding, reporting directly to the Trustees. Each church leadership team is expected to ensure that leaders refresh their safeguarding training every three years.

Trustees and staff are subject to the DBS checks appropriate for their role and are expected to undertake safeguarding training to at least level 2.

The Trustees of SCBA undertake to exercise proper care in the selection and appointment of any paid or volunteer staff working with children, young people or vulnerable adults, for example at Association events. This includes ensuring that DBS checks are undertaken at an appropriate level.

Details of the Association's Safeguarding lead and Moderator for Safeguarding can be found on the SCBA Website.

Adopted by the Trustees on 24th January 2019

ASSOCIATION RESPONSIBILITY FOR SAFEGUARDING

As an Association we believe that our network of churches should be places of safety for all people, including providing adequate safeguarding arrangements for children / young people and adults.

SCBA events

The Association will ensure that at all Association events will comply with the Association safeguarding policy and procedures as outlined in the Baptist Together Safe to Grow and Safe from Harm.

Baptist Together Accredited Ministers

The Association staff will be responsible to verify documents of nationally accredited persons for the completion of DBS.

SCBA Regionally Recognised Leaders

The Association are responsible to ensure that all Regionally Recognised Leaders have a DBS and this to be renewed every four years. That all Regionally Recognised Leaders undertake level 2 and 3 safeguarding training every four years.

Support for Association Churches

SCBA's Safeguarding Officer and the wider regional team are available to answer queries, provide practical advice and support to churches and ministers regarding safeguarding issues. This function will also include providing constructive challenge and opportunities for SCBA churches to share learning and good practice. Where matters are complex, the SCBA team will seek advice from the Baptist Together national safeguarding team where necessary.

In particular, SCBA's Safeguarding Officer should be notified of:

- safeguarding or child protection referrals
 - allegations or concerns about suitability referred to the Local Authority Designated Officer (LADO)
 - safeguarding contracts in place within the church, including their period of review
 - social care assessments, to which the church is contributing information
 - police investigations, to which the church is contributing information
- safeguarding concerns where there is potential media interest.

SCBA maintain secure and proportionate records of all safeguarding matters. These records are maintained as strictly confidential. SCBA Safeguarding Officer will only share information with statutory partners or with the national BUGB Safeguarding Team where that is a proportionate and appropriate to the circumstances.

SCBA's Safeguarding Officer, in collaboration with the BU Safeguarding team, will also provide additional help and support to SCBA Churches where safeguarding concerns lead to media attention or lead to the commission of multi-agency review, Serious Case Review,

Domestic Homicide Review or other statutory review processes, this is likely to include representing the church on Case Review Panels.

SAFEGUARDING REGARDING BAPTIST TOGETHER ACCREDITED MINISTERS

Introduction

We recognise that churches expect accredited ministers and other accredited workers to adhere to national statutory guidance and Baptist Together good practice in safeguarding. It is imperative that all accredited ministers and workers have been subject to safer workforce checks and that they have regular safeguarding training i.e. at least every three years.

It is recommended that annual review of accredited ministers and workers performance automatically includes review of their safeguarding practice.

DBS Enhanced Disclosure

All accredited persons and Nationally Recognised Pastors must have an enhanced disclosure checking for both the barred lists for children and adults, in order to be on the appropriate register.

The disclosure should be renewed every four years through DDC, via the Association, or when a new post is taken up if this is sooner.

This requirement will not apply to: Ministers who are not undertaking regulated activity and have signed the NIRAD form 1 stating that they will undertake an enhanced disclosure should they return to regulated activity.

Ministers who are retired and are no longer undertaking regulated activity (e.g. not serving in a retirement pastorate or as a moderator); and have signed the NIRAD form.

Ministers serving as Chaplains with the armed forces are required to undertake a DBS check every four years, but this will be administered through the United Board rather than DDC.

Where a disclosure is blemished, this will be reviewed by the National Safeguarding Officer, who will inform the Ministries Team of the outcome of the review and any necessary action.

Through the DDC system accredited persons will be sent an email to inform them that the disclosure is due to be renewed and one subsequent email reminder. Over the next few years these may come from the Association team until all renewal dates are on the DDC system. If a disclosure is not applied for, the Ministries Team will be informed and one final reminder will be sent. Failure to comply with this request will result in the MRC being asked to consider removing accreditation. In these circumstances the accredited person will be given 14 days notice in order to make representation to the committee.

Accredited persons who fail to book to attend the safeguarding training for levels 2 and 3 having been contacted by their Association team will be reminded by them on one further occasion. If they fail to book and attend the training, the Ministries Team will be informed and a further reminder will be sent. Failure to respond to this reminder will mean that the MRC will be asked to consider removing their accreditation. In these circumstances the accredited person will be given 14 days notice in order to make representation to the committee.

Safeguarding Training

Nationally Recognised Pastors must undertake the Baptist Together level 2 and 3 safeguarding training every three years, and one on line module per year in the intervening years. (This requirement will not apply if the minister is serving as a Chaplain where safeguarding training is provided which is relevant to the ministry that they are undertaking).

Retired Minister

Nationally Recognised Pastors will be provided with the NIRAD form on retirement by Ministries Department. Returning the form will result in them no longer being reminded about the need to undertake a DBS disclosure. Retired Ministers who are known to no longer be in active ministry will not be asked to sign a form.

Compliance

The responsibility to keep up to date with DBS enhanced disclosures and safeguarding training is that of the accredited person.

SAFEGUARDING REGARDING SCBA REGIONALLY RECOGNISED LEADERS

Introduction

We recognise that churches expect Regionally Recognised Leaders to adhere to national statutory guidance and Baptist Together good practice in safeguarding. It is imperative that all Regionally Recognised Leaders have been subject to safer workforce checks and that they have regular safeguarding training i.e. at least every three years.

It is recommended that annual review of accredited ministers and workers performance automatically includes review of their safeguarding practice.

DBS Enhanced Disclosure

All Regionally Recognised Leaders must have an enhanced disclosure checking for both the barred lists for children and adults, in order to be on the appropriate register.

The disclosure should be renewed every four years through DDC, via the local church, or when a new post is taken up if this is sooner.

Where a disclosure is blemished, this will be reviewed by the National Safeguarding Officer, who will inform the church and Association of the review and any necessary action.

Through the DDC system Regionally Recognised Leaders via the local church will be sent an email to inform them that the disclosure is due to be renewed and one subsequent email reminder. Regionally Recognised Leaders need to inform the Association of the date when the disclosure was issued. Failure to comply with this request will result in the SCBA MRC being asked to consider removing accreditation.

Safeguarding Training

Regionally Recognised Leaders must undertake the Baptist Together level 2 and 3 safeguarding training every four years. Failure to respond to this reminder will mean that the MRC will be asked to consider removing their accreditation.

Compliance

The responsibility to keep up to date with DBS enhanced disclosures and safeguarding training is that of the accredited person.

SCBA PROVISION OF TRAINING

As an Association we believe that our network of churches should be places of safety for all people, children, young people and adults.

In relation to enabling our network of churches to provide such places we are endeavouring to resource our churches through training as outlined by Baptist Together:

TRAINING

To supplement the guidelines found in *Safe to Grow*, Baptist Together has produced an integrated series of training, consisting of three levels.

Level 1 is a short DVD, designed to be shown to the whole church to help raise awareness across the congregation and encourage everyone to remember that safeguarding is everyone's responsibility. Some worship service ideas are also available to use alongside the DVD as part of a service.

Guide into excellence into safeguarding an overview of safeguarding and introduction. This booklet will be issued prior to those attending level 2.

Level 2 is designed to be delivered by a trainer. Please contact your Regional Association for more information on how this can be delivered; the course is designed for the minister, deacons/trustees, the designated person for safeguarding and all those who work with children, young people and adults at risk. It covers the following points and takes about 3 hours:

- Definitions, signs and symptoms of abuse
- What to do if abuse is disclosed
- Good practice
- Risk assessments
- Safe recruitment
- Abuse of trust
- Boundaries

Level 2a - Empowering Children to Stay Safe The purpose of this material is to help children and young people to be aware of their personal safety and how they can be empowered to make wise decisions, choices and actions to help them stay safe. This downloadable bible-based material is designed to be used with children and young people in a group session environment.

Level 3 is also designed to be delivered by a trainer and is for the minister, deacons/trustees, and the designated person for safeguarding. It is designed to give further help with what to do if a disclosure is made, or if you discover that abuse has or is taking place and Safe recruitment. Level 3 is designed to follow on from Level 2 and it is strongly advised that you access level two before accessing Level 3.

PROVIDING THIS TRAINING ACROSS THE SCBA NETWORK OF CHURCHES

We want to ensure that we are able to support the local church in providing good quality and accessible training. As an Association it is our responsibility to ensure that there is appropriate training and support required across our network of churches. We acknowledge that it is the local churches responsibility to ensure everyone within their church is aware of the need to keep children, young people and adults at risk safe and provide training for all

those involved in this area of ministry. To support the work of the local church SCBA has developed a network of trainers across the Association who are skilled in delivering the updated training course which Baptist Together has produced.

Trainers

We have recruited and trained several trainers and they will be competent in delivering the material effectively and with appropriate knowledge and skills. They are trained by Baptist Together.

Training

The trainers will be able to provide training for their local church and other churches in their cluster and if required beyond their local cluster of churches. This gives greater opportunities for churches to access appropriate level 2 and 3 training. More details can be found on the SCBA website.

AGREEMENT WITH TRAINERS

Trainers will be responsible for:

- Delivering the training
- Producing and distribution of a certificate that confirms a participant's attendance on a course

SCBA will be responsible for:

- Every trainer will be provided the appropriate training from Baptist Together
- Meeting at least twice a year with the trainers
- Produce the manuals for participants if requested
- Advertise the training on the SCBA website

Local church / cluster will be responsible for:

- Linking and liaising with the SCBA Administrator or SCBA Moderator for Safeguarding
- Make practical arrangements for a venue, set up and refreshments
- Inform SCBA of the churches and details of those who are attended training
- Payment of the training to SCBA
- Advertising the training in their church and amongst churches in their cluster.

Cost of training

Details of Training Costs can be found on the SCBA website.

RESPONDING TO ALLEGATIONS

ALLEGATIONS, OR CONCERN ABOUT SUITABILITY, MADE REGARDING A REGIONAL STAFF MEMBER

Upon discovering of reporting of safeguarding concerns related to a SCBA staff member, the Designated Person for Safeguarding (DPS) or deputy is to be notified immediately.

The DPS or deputy will record a factual record of events, including the date, time and nature of allegations made on the SCBA safeguarding register.

The DPS will work promptly to ensure that the Local Authority Designated Officer (LADO) and SCBA Safeguarding Officer are notified of the concern i.e. within 24 hours.

If there is concern that a child or adult may be at risk of immediate harm the Police and Social Care must be notified immediately.

Information will be managed as sensitive confidential information and shared on a proportionate need to know basis only.

The DPS or deputy will identify the facts and will record this on the Association safeguarding register.

The DPS or deputy will inform that there is a safeguarding concern to the Regional Minister Team Leader and the Association Trustee for Safeguarding. If the concern relates to the Regional Minister Team Leader or the Association Trustee for Safeguarding, the national BUGB safeguarding team will be notified.

The DPS or deputy will contact the National Safeguarding team and the Baptist Together Ministries department.

The DPS or deputy and Association will comply with the recommendations and procedures of the National Safeguarding team and Ministries department.

ALLEGATIONS, OR CONCERN ABOUT SUITABILITY, MADE REGARDING AN ACCREDITED BAPTIST TOGETHER MINISTER

Upon discovering of reporting of safeguarding concerns related to an Accredited Minister, the SCBA Safeguarding Officer (i.e. Designated Person for Safeguarding (DPS)) is to be notified immediately.

The DPS or deputy will record a factual record of events, including the date, time and nature of allegations made on the SCBA safeguarding register.

SCBA Safeguarding Officer will work promptly to ensure that the Local Authority Designated Officer (LADO) and SCBA Safeguarding Officer are notified of the concern i.e. within 24 hours.

If there is concern that a child or adult may be at risk of immediate harm the Police and Social Care must be notified immediately.

Information will be managed as sensitive confidential information and shared on a proportionate need to know basis only.

The DPS will inform that there is a safeguarding concern to the Regional Minister Team Leader.

The DPS will contact the National Safeguarding team and the Baptist Together Ministries department.

The DPS and Association will comply with the recommendations and procedures of the National Safeguarding team and Ministries department.

ALLEGATIONS, OR CONCERN ABOUT SUITABILITY, MADE REGARDING A REGIONALLY RECOGNISED LEADER

Upon discovering of reporting of safeguarding concerns related to a Regionally Recognised Leader, the Association Designated Person for Safeguarding (DPS) is to be notified immediately.

The DPS will record this on the Association safeguarding register.

The DPS or deputy will record a factual record of events, including the date, time and nature of allegations made on the SCBA safeguarding register.

The DPS will work promptly to ensure that the Local Authority Designated Officer (LADO) and SCBA Safeguarding Officer are notified of the concern i.e. within 24 hours.

If there is concern that a child or adult may be at risk of immediate harm the Police and Social Care must be notified immediately.

Information will be managed as sensitive confidential information and shared on a proportionate need to know basis only.

The DPS will inform that there is a safeguarding concern to the Regional Minister Team Leader and the Association trustee for safeguarding.

The DPS will contact the National Safeguarding team.

The DPS and Association will comply with the recommendations of the National Safeguarding team and advise the church of any action they need to take.

CONTACT DETAILS

Designated Person for Safeguarding

Name: Joy Cheang
Contact Email: scbasafeguarding@scba.org.uk

Deputy Designated Person for Safeguarding

Name:
Contact Email:

Safeguarding Trustee

Name: Ann Andrews
Contact Email: ann55andrews@btinternet.com

Safeguarding Training

Name: Ann Andrews
Contact Email: ann55andrews@btinternet.com

APPENDIX 1 USEFUL RESOURCES AND CONTACTS

Baptist Union Safeguarding team:

Each of our local Baptist Associations has a person who is able to offer guidance to churches in adopting and implementing safeguarding policies and procedures in their work with adults at risk.

Website: www.baptist.org.uk/Groups/220183/Safeguarding.aspx

Other organisations:

There are a number of external organisations who specialise in supporting different aspects of life for adults at risk. For further information and expert advice please contact:

Action on Elder Abuse

A specialist organisation that focuses on the issue of abuse towards to elderly.

Helpline: 0808 808 8141

Website: www.elderabuse.org.uk

Address: PO Box 60001, Streatham, SW16 9BY

Action on Hearing Loss - (previously known as the Royal National Institute for the Deaf)

A national voluntary organisation that provides information, training and awareness raising of deafness, hearing loss and tinnitus.

Helpline: 0808 808 0123

Website: www.actiononhearingloss.org.uk

Address: 19-23 Featherstone Street, London, EC1Y 8SL

Age UK

National organisation offering advice and information on all aspects of elderly life.

Telephone: 0800 169 6565

Website: www.ageuk.org.uk

Address: Tavis House, 1-6 Tavistock Square, London, WC1H 9NA

Alzheimer's Society

Provides information, support and guidance on Alzheimer's and other forms of dementia.

Helpline: 0300 222 1122

Website: www.alzheimers.org.uk

Address: Gordon House, 10 Greencoat Place, London, SW1P 1PH

BUILD - Baptist Union Initiative with People with Learning Disabilities

A national, denominational body providing conferences, publications, advice and teaching materials for people with learning disabilities and their family and churches.

Website: www.build-together.org.uk

Bullying UK

Bullying UK is part of Family Lives, a charity supporting and helping people with issues that are a part of family life.

Telephone: 0808 800 2222

Website: www.bullying.co.uk/cyberbullying

CAADA - Coordinated Action Against Domestic Abuse

A national organisation providing practical help and support for professionals and organisations working with domestic abuse victims.

Telephone: 0117 317 8750

Website: www.caada.org.uk
Address: 3rd Floor, Maxet House, 28 Baldwin Street, Bristol, BS1 1NG

Churches' Child Protection Advisory Service (CCPAS)

CCPAS is an independent Christian Safeguarding charity which offers training and resources for churches and a 24 hour helpline for all safeguarding issues and disclosures

Helpline: 0845 120 4550
Telephone: 01322 517817
Website: www.ccpas.co.uk
Address: PO Box 133, Swanley, Kent, BR8 7UQ

The Cybersmile Foundation

A non-profit organisation trying to combat cyber abuse.

Website: www.cybersmile.org

DDC – Due Diligence Checking

DDC supports organisations by providing criminal records services, training and advice. From 1 November 2015 they are the DBC checking organisation for BUGB.

Telephone: 0845 644 3298
Website: <http://www.ddc.uk.net>
Address: Due Diligence Checking Ltd, Meltongate House, 1282a Melton Road, Syston, Leicester, LE7 2HD

Disclosure & Barring Service (DBS)

DBS carries out criminal records checks on employees and volunteers working with children, young people and adults at risk.

Telephone: 0870 90 90 811
Email address: customerservices@dbs.gsi.gov.uk
Website: www.gov.uk/government/organisations/disclosure-and-barring-service

Independent Age

A charity that provides advice and support for older people, their families and professionals on community care and other issues.

Telephone: 0800 319 6789
Website: www.independentage.org
Address: 18 Avonmore Road, London, W14 8RR

Livability

Previously known as The Shaftesbury Society, it is a Christian charity working with disabled and disadvantaged people to help achieve social inclusion, empowerment and justice.

Telephone: 020 7452 2000
Website: www.livability.org.uk
Address: 50 Scrutton Street, London, EC2A 4XQ

MENCAP

A national organisation that works in partnership with people with a learning disability, offering support, advice and advocacy services.

Telephone: 0808 808 1111
Website: www.mencap.org.uk
Address: 123 Golden Lane, London, EC1Y 0RT

Methodist Homes for the Aged

MHA provides care, accommodation and support services to older people throughout Britain.

Telephone: 01332 296200
Website: www.mha.org.uk
Address: Epworth House, Stuart Street, Derby DE1 3EQ

Mind

Mental health charity offering advice and support for people in mental distress and their families.

Telephone: 0300 123 3393
Email: contact@mind.org.uk
Website: www.mind.org.uk
Address: 15-19 Broadway, London, E15 4BQ

Police

If there is a serious danger that an adult at risk may be in imminent risk of harm then call the police. In an emergency, it is appropriate to dial 999. The police non-emergency number is 101.

Royal National Institute for the Blind (RNIB)

A national voluntary organisation focusing on the needs of blind and partially sighted people. RNIB offers help with advice, aids and equipment.

Helpline: 0303 123 9999
Website: www.rnib.org.uk
Address: 105 Judd Street, London, WC1H 9NE

The Relatives and Residents Association

Gives advice and support to older people in care homes and their relatives and friends.

Advice line: 020 7359 8136
Website: www.relres.org
Address: 1 The Ivories, 6-18 Northampton Street, London, N1 2HY

Respond

Support and help for victims of abuse who have learning difficulties, and their families.

Telephone: 0808 808 0700
Website: www.respond.org.uk

Samaritans

The service provides emotional support for people who are experiencing feelings of distress or despair, including those which may lead to suicide.

Helpline: 08457 90 90 90 (available 24 hours a day)
Website: www.samaritans.org

Scope

A national charity that provides support, information and advice to people with disabilities and their families.

Telephone: 0808 800 3333
Email: helpline@scope.org.uk
Website: www.scope.org.uk

selfharmUK

An online organisation that offers information, advice, support and training on the subject of self-harm. It is primarily focused on self-harming young people and those who work with them.

Website: www.selfharm.co.uk

Survivors UK

Support for survivors of male rape or sexual abuse.

Email: info@survivorsuk.org

Website: www.survivorsuk.org

Address: Unit 1, Queen Anne Terrace, Sovereign Court, The Highway, London, E1W 3HH

Think U Know

Resources and all the latest information about new technologies and sites children and young people are visiting.

Website: www.thinkuknow.co.uk

Through The Roof

A Christian body to equip and train churches to make the church and its life fully inclusive of people with disabilities.

Website: www.throughtheroof.org

Address: PO Box 353, Epsom, Surrey, KT18 5WS

Torch Trust

Christian resources and activities for blind and partially sighted people.

Telephone: 01858 438260

Website: www.torchtrust.org

Address: Torch House, Torch Way, Northampton Road, Market Harborough, LE16 9HL

Trading Standards

If someone has experienced a situation where they feel they have been charged excessive amounts of money for services provided, or pressurised into buying something they did not want by unscrupulous traders, Trading Standards may be able to help.

Phone: 08454 040 506

Website: www.tradingstandards.gov.uk

Victim Support

Victim Support is the independent charity for victims and witnesses of crime in England and Wales.

Support line: 0808 16 89 111

Website: www.victimsupport.org.uk

Women's Aid

A national charity working to end domestic violence against women and children. Supports a network of over 500 domestic and sexual violence services across the UK.

National Domestic Violence Helpline: 0808 2000 247

Website: www.womensaid.org.uk

Address: PO Box Bristol 391, BS99 7WS